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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re United States Letters ) Group Art Unit: 2126  
)  
Patent No.: 6,859,930 ) Examiner: Lechi Truong  
)  
Granted: February 22, 2005 )  
)  
Inventor: BRIAN P. ANDERSON )  
)  
Title: SYSTEM AND METHOD FOR )  
PERFORMING SERVICE )  
OPERATIONS )  
)  
Attorney Docket No.: 00-442 )

Peoria, Illinois 61629-6490  
April 14, 2005

Attention Certificate of Corrections Branch  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

REQUEST FOR CERTIFICATE OF CORRECTION UNDER 37 CFR 1.322 AND 1.323

Sir:

A. Request for Correction under 37 CFR 1.322

This is to request the issuance of a Certificate of Correction under 37 CFR 1.322 of the recently issued patent by the Agent of Record. The mistake(s) was made by the Patent and Trademark Office.

B. Request for Correction under 37 CFR 1.323

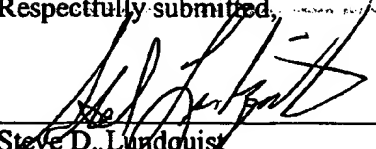
This is to request the issuance of a Certificate of Correction under 37 CFR 1.323. Upon reviewing the above-noted patent, the Agent of Record noted errors which should be corrected. These errors, which were in the application as filed by the Applicant, are of a clerical nature. Correction of these errors does not constitute new matter, and Applicant respectfully submits that the error was unintentional. Please charge the required fee to Deposit Account 03-1129.

MAY 6 2005

C. Form PTO-1050

Two copies of Form PTO-1050 are submitted herewith on the desired corrections.

Respectfully submitted,

  
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Enc.

**UNITED STATES PATENT AND TRADEMARK OFFICE  
CERTIFICATE OF CORRECTION**

PATENT NO.: 6,859,930  
DATED : February 22, 2005  
INVENTOR(S) : BRIAN P. ANDERSON

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Please correct the claims as follows (PTO error):

- Column 4, Claim 1, Line 56, after "(104A)" and insert -- and --
- Column 5, Claim 4, Line 5, delete "of the first and second application proxies (112A, 112B) respectively"
- Column 5, Claim 4, Line 7, after "(114A, 114B)" and insert -- of the first and second application proxies (112A, 112B) respectively --
- Column 5, Claim 8, Line 40, after "through" insert -- the respective constant portions (114A, --
- Column 6, Claim 11, Line 16, after "(312C)," insert -- the --
- Column 6, Claim 15, Line 54, delete "potions" and insert --portions--
- Column 7, Claim 22, Line 24, delete "applicant" and insert --application--
- Column 8, Claim 23, Line 6, delete "applicant" and insert --application--
- Column 8, Claim 25, Line 30, delete "applicant" and insert --application--
- Column 8, Claim 25, Line 40, delete "applicant" and insert --application--
- Column 8, Claim 25, Line 40, delete "12A" and insert --112A--

Please correct the claims as follows (Applicant Error)

- Column 5, Claim 7, Line 20, delete "(100," and insert --(100),--

**MAILING ADDRESS OF SENDER:**

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**PATENT NO.** 6,859,930

**No. of additional copies**



This collection of information is required by 37 CFR 1.322, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

*If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2.*